

JOB DESCRIPTION

Title: **String Instrument Repair Specialist (Full-Time)**

Location: Golden Valley, MN

Position Summary: Join one of the Twin Cities most reputable string music shops with an opportunity to contribute and grow in the music business! All Strings Attached is seeking an Instrument Repair Specialist with an orchestral strings background (violin/viola/cello/bass) and a passion for repairing and restoring stringed instruments at all levels. We are looking for mature, organized, motivated, and self-starting individuals to provide excellent repairs, service, and support to our customer base of local musicians and school rental programs.

> As a String Instrument Repair Specialist, you will play an important role in our continued success at providing musicians and string families high quality instruments. To be successful in this role you will need string instrument repair expertise and a collaborative approach as you prepare and repair instruments and support general store operations.

> Working with our leadership, store associates and other instrument repair technicians you will support the vision of All Strings Attached to be the premier provider of violins, violas, cellos, and basses in the Twin Cities.

Essential Duties and Responsibilities:

Provide an extraordinary experience for all customers, always.

90% Complete Routine Repairs

- Inspect instruments to locate defects, and to determine their value or the level of restoration required.
- Develop an ability to accurately diagnose instruments for repair and provide written and/or verbal estimates as needed.
- Perform instrument set-ups for rental and sales instruments.

- Play instruments to evaluate their sound quality and to locate any defects.
- Compare instrument pitches with tuning tool pitches to tune instruments.
- Adjust string tensions to tune instruments, using hand tools and electronic tuning devices.
- Follow shop specifications and techniques for professional instrument repair, restoration, and set-ups.
- String instruments and bridges of instruments to obtain specified string tensions and heights.
- Repair or replace broken strings, bridges, pegs, sound posts, open seams, instrument cracks, etc., using hand and power tools.
- Clean and polish instruments.

10% General and Administrative Tasks

- Manage workflow and shop repair commitments.
- Assist Music Store Associates, Leadership and other Associates as needed.
- Maintain organized work area and professional work environment.
- Perform all other duties as assigned.

Qualifications:

- One year of experience repairing violins, violas, cellos and basses is preferred
- Formal training in string instrument repair, including a string instrument repair diploma or certificate from a reputable school is preferred
- Orchestra strings background (violin/viola/cello/bass) is preferred
- Passion for working with stringed instruments
- Willingness to learn repair techniques and meet shop specifications
- Working knowledge of woodworking and dedication to the craft
- Collaborative, Self-Motivated, Detail-Oriented, and Responsible

This position is full time. Compensation is competitive commensurate with experience. Benefits include health insurance, paid time off, paid holidays, annual bonus, and store discount.

All Strings Attached is committed to a diverse and inclusive workplace. All Strings Attached is an equal opportunity employer and does not discriminate based on race, national origin, gender, gender identity, sexual orientation, protected veteran status, disability, age, or other legally protected status. For individuals with disabilities who would like to request an accommodation, please contact HR via email HR@allstringsattached.com or by phone at 762-542-9542.

Interested Candidates Should Submit Questions, Resume, and/or Cover Letter via email to: HR@allstringsattached.com